



Smith-Byrd House Bed & Breakfast and Tea Room

137 N. Washington St., Prattville, AL 36067

Policies

1. The Smith-Byrd House is an exclusive property where every guest reservation is both important and special to us. If your travel plans change and you must cancel your reservation, please call us at least 3 (three) days prior to your arrival date to cancel your reservation.
2. In the unlikely event that you must cancel with less than three (3) days notice, shorten your stay or check out early, please understand that we must ask you to take responsibility for your entire reservation. If we can rebook your room(s), a full or partial refund will be made.
3. Rates/policies are subject to change and vary during high impact periods and special requests. A 30 day cancellation notice is required on whole house bookings and for some holidays and special events.
4. Check-in: 3:00 PM - 6:00 PM. If arriving outside of check-in times, please call to make arrangements.
5. Check-out: 11:00 AM.
6. Absolutely No Smoking inside; however designated outdoor smoking areas are available.
7. No Pets. Please call for help in making arrangements to board your pet.
8. Special situations allow for children, please call to make arrangements.
9. **GIFT CERTIFICATE POLICIES**
10. Gift certificates must be presented at check-in along with a valid driver's license. Gift certificates are transferrable. Any remaining amount on gift certificates can be used at a later day, up to the expiration date. Gift certificates cannot be redeemed for cash.